

# Terms of sales

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*Heléns Rör AB*

## **TERMS OF DELIVERY**

The prices are set according to the current price list, excluding VAT and are FCA Halmstad, in accordance with the Incoterms valid at that time. Transport times are calculated based on DB Schenker's timetable and do not constitute a guarantee of delivery times. For lengths from 2.4 to 12 meters, extra delivery time may be added. Lengths exceeding 12 meters require special transport and must be handled separately, resulting in different delivery conditions.

## **PAYMENT TERMS**

Helen's standard payment terms of 30 days net apply, unless otherwise agreed.

## **COLLECTION FEE**

Collection is permitted only under a separate agreement, with a minimum charge of 2,500 SEK.

## **TERMS OF CUTTING GOODS**

Approval for cancellation or modification of an order can only occur through mutual agreement and must be finalized no later than 10 working days prior to the agreed delivery date.

## **PACKAGING**

Packaging costs are charged separately, and returns are not accepted unless otherwise agreed.

## **CERTIFICATES**

Certificates are charged at SEK 150 per item.

## **FREIGHT COSTS**

Freight costs are based on freight table and zoning, with the following exceptions:

- Tubes longer than 5,999 mm are calculated at 250 kg per meter. For example, a tube that is 8 meters long will be calculated as  $(8 \times 250 \text{ kg}) = 2,000 \text{ kg}$ .
- We reserve the right to charge additional costs for materials that, due to their length or weight, cannot be transported without special permits, equipment, or dispensations.



## RETURNS

Returns are accepted only under special agreement.